

# Complete the Puzzle with ZenGuard™

A SAS Remote Administration Support Service



## stabilize

Zencos has steadily built a strong reputation implementing and supporting SAS® business intelligence (BI) solutions and now we want to share our experiences with our customers. Our solution expertise has developed from extensive experience, creating specific knowledge concerning the best approach for a measurable return on your BI investment.

## zenguard

ZenGuard™ is a SAS®9 support service that provides access to a wealth of implementation and support expertise. This service is designed for SAS customers that do not have the luxury of an in-house expert to play the role of a dedicated SAS administrator or need the security of having someone who has the experience of a SAS consultant.

ZenGuard provides dedicated assistance on utilizing the SAS®9 Enterprise Intelligence software and associated SAS®9 Client technologies. ZenGuard supplies the critical administrative support necessary for the success of your SAS investment, while allowing your business analysis resources to spend more productive time building out reports and providing analytical services.

ZenGuard promotes continuous improvement by understanding your business and system knowledge throughout the support cycle. By proactively providing feedback, ZenGuard offers best practices for projects, guidance on SAS usage, and mechanisms to improve SAS efficiently to create more value for your organization.

Contact Zencos to find out how ZenGuard can fill in the missing pieces of your SAS solution at 919.459.4600 x116 or via email at [zenguard@zencos.com](mailto:zenguard@zencos.com).

## Scope of Services

ZenGuard offers assistance and expertise on strategic SAS 9 system activities including:

- SAS System Maintenance
- SAS System Troubleshooting
- General Report and ETL Support
- SAS 9 BI Advice

## optimize

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